



EMERGENCY MEDICAL FOUNDATION, INC.
EVAC AMBULANCE

"Quality patient care is Our Only Concern"

July 8, 2010

Mr. Ken Parker
Port Orange City Manager
1000 City Center Circle
Port Orange, FL 32129

Dear Mr. Parker,

I am in receipt of your letter dated June 28, 2010 requesting EVAC to **"provide the City with a proposal to provide all medical responses to our citizens"**. As approximately twenty five percent (25%) of EVAC's workforce are residents of Port Orange, I have both a professional and personal interest to ensure Port Orange remains financially stable, while providing quality essential services in a cost efficient manner.

EVAC's contract with Volusia County contains the following basic requirements:

A. Performance

- Service 24 hours per day on a 7 day a week basis
- Respond to 100% of medical calls for both emergency and non-emergency

B. Emergency Response

- All urban areas 8:59 minutes or less 90% of the time on a monthly basis
- No more than two percent (2%) of emergency responses in urban areas can exceed 17:59 minutes on a monthly basis

It must be noted that these performance requirements are for Volusia County as a whole and not the unincorporated areas or individual municipalities.

Having outlined the primary county wide requirements, an **analysis of EVAC's response to all medical calls** within the City of Port Orange between May 1, 2009 and May 31, 2010 revealed the following service provided:

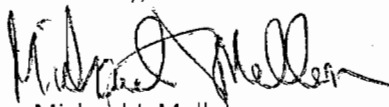
<u>Type of Response</u>	<u>Average Response Time</u>	<u>Fractile Response Time (8:59)</u>
Emergency	5:00 minutes	94.23%
Non Emergency	6:30 minutes	N/A
All Responses	5:49 minutes	N/A

As you can see, the citizens of Port Orange are presently receiving a rapid emergency medical response. EVAC is committed to continuing to provide a high level of quality service at no additional cost to the citizens of Port Orange.

Since EVAC is contracted with Volusia County, the City of Port Orange is protected under this contractual umbrella. This affords our citizens all of the items you enumerated in your June 28th correspondence to me. However, if the city desires dedicated medic units assigned as opposed to EVAC's dynamic deployment patterns, I will require additional information as to coverage hours, demand, etc.

If you have any question, please give me a call at 252-4900. Thanking you for your concern regarding the health of our city.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael J. Mellon". The signature is fluid and cursive, with the first name "Michael" and last name "Mellon" clearly visible.

Michael J. Mellon
Executive Director

cc: Mayor Allen Green
Vice Mayor Mary Martin
Councilman Dennis Kennedy
Councilman Robert Pohlmann
Councilman George Steindorfer
Thomas Weber, Fire Chief
Michael Coffin, Director, Volusia County Dept. of Public Protection