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FOR IMMEDIATE RELEASE

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City of Port Orange Announces New Online Payment System

Port Orange, FL – The City of Port Orange has launched today a new online utility bill payment system for its customers. Powered by Paymentus, the new system is user-friendly, can accept payments from multiple electronic devices, and offers more payment options—with no transaction fees.

In November 2019, the City discontinued its online utility billing and business tax payment system, Click2Gov, indefinitely due to possible security concerns and protocols that did not meet the standards and expectations of the City.

The benefits of Paymentus include a “Pay Now” feature that allows for quick payment without having to register an account. A customer portal will also be coming soon that will include viewing payment history and past billing statements as well as saving payment methods and enrolling in autopay.

“We’re excited to launch this new payment system for our utility customers,” said Dr. Scott Neils, Finance Director and Chief Financial Officer for the City of Port Orange.

“We recognize that customers want flexibility, accessibility, convenience and a user-friendly experience without sacrificing security and we are pleased to be able to provide this platform for them.”

More Convenient Ways to Pay include:

- Pay online at www.port-orange.org
- Pay by phone: 386 506-5720
- Pay with credit/debit cards or echeck, with no transaction fees.
- "Pay Now" option for quick payment—no online profile needed
- Paperless billing and email notifications available
- Paymentus accepts Visa, MasterCard, Discover, PayPal, Venmo, and electronic checks.

For questions, please contact the City's Utility Billing office at (386) 506-5720.

To learn more about Paymentus, the online bill-pay interface provider, visit www.paymentus.com.

About Paymentus

Paymentus is the premier provider of innovative, reliable, and secure electronic bill presentment and payment services for more than 1500 clients leading the Utility, Insurance, Consumer Finance, Health and Government industries. Our comprehensive eBilling and Payment Platform allows our clients to provide a unified customer bill-pay experience that includes online, mobile, IVR, text, kiosk, and agent-assisted channels, as well as a full range of customer communication options. For more information, please visit www.paymentus.com.

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