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City of Port Orange Launches Redesigned Website

PORT ORANGE, FL –The City of Port Orange announced today that it will launch its redesigned city website, www.port-orange.org, on Monday, August 21st, to enhance online transparency and to create a more user-friendly site for its residents, businesses and visitors.

The City partnered with CivicPlus, a website design firm for local government, to redesign the site to include features such as easier navigation, ADA compliance, improve citizen outreach and engagement, increase mobile accessibility, and stronger security and defense against cyber-attacks.

As part of the new features included with the site, the existing Citizen Connection system will be replaced by the Citizen Request Tracker, which will provide enhanced mobile accessibility and internal efficiency for responding to citizen concerns.

Updates to the website will continue over the coming months, and will include a downloadable app for smart phones and tablets from the Apple and Google app stores and will provide access to any module on the website in an on-the-go package. This also includes the new Citizen Request Tracker, which will allow for concerns to be reported to the City directly in a straightforward and easy to use application.

“The website is an essential tool to communicate with our community,” said City of Port Orange Mayor, Don Burnette. *“With our new design, it will enable us to better organize and present valuable information to them. Also, by providing them a way to communicate through their smart phone or tablet, it will enable us to be more efficient when responding to our residents’ needs, and create a more transparent city government.”*

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