

No. _____

**The City of Port Orange
Public Utilities Department
Low Flow Toilet Rebate Application**

**Note: You must be a City of Port Orange residential or commercial water customer with an active water account at the address of the replaced toilet.
If your home was built after 1990 you are not eligible for this rebate.**

Date _____ Applicant Account # _____
(Required)

Name (print) _____

Installation Address _____
(Where toilet is located)

Zip Code _____

Mailing Address (if different) _____

Zip Code _____ Number of toilets being replaced _____

Home Phone # _____ Work Phone # _____

Year Home was Built _____ Number of Bathrooms in Home _____

Age of toilet being replaced _____

Model Name or Number _____

Price Paid for Toilet _____ Price paid for Installation _____
(Attach original receipt) (Attach original receipt, if applicable)

I have read and understand the toilet rebate policy requirements as stated in the attached instruction sheet. I understand that in order to receive the rebates; I must dispose of any replaced toilets, so that they cannot be reused. I also understand that an inspection of the installed toilet may be required prior to rebate approval.

Applicant's Signature: _____ Date: _____

Customer Service Toilet Rebate Adjustment

Account # _____ Code: RB-Toilet Rebate Amount: _____

Name: _____

Address: _____

P.U. Dept. _____ C.S. Mgr. _____ Finance Dept. _____

CITY OF PORT ORANGE

LOW FLOW TOILET REBATE PROGRAM

An estimated 40% of water used indoors in a typical home goes to toilet flushing. To help its water customers cut per capita water use, the City of Port Orange has a low flow toilet rebate program. Customers who replace existing high volume toilets with new Ultra-low flush models are eligible to receive a \$50 (fifty) dollar rebate per toilet, for a maximum of two per residence or unit.

Toilet Rebate Condition & Guidelines

The following conditions must be met in order to receive your \$50 rebate.

- You must be a **City of Port Orange** residential or commercial water customer with an active water account at the address of the replaced toilet.
- **The offer is only to replace existing toilets that were installed before 1991, not for new construction.**
- The toilet must be installed at the property that receives a utility bill from the City of Port Orange.
- There is a limit of two \$50.00 rebates per residence for residential customers and two \$50.00 rebates per unit for commercial customers.
- It is the applicant's responsibility to ensure proper installation. You may install the toilet(s) or you may hire a plumber. Installation by a plumber is recommended.
- After purchasing and installing the toilet, you must complete the attached form and mail it with your **original receipt, no exceptions**, to the Utility Office. Your original receipt will be returned to the address specified on the attached form. You will receive a credit on your water bill within six to eight weeks. Call us if you have any questions at: 506-5750, option #4.
- The original sales receipt must have the toilet(s) listed separately, and include the manufacturer and model.
- Rebate application form, along with the original receipt, should be mailed to:
 - City of Port Orange
 - Public Utilities Department
 - 1000 City Center Circle
 - Port Orange, FL 32129
- The removed toilet cannot be reused and must be disposed of properly.
- By participating in the City of Port Orange Toilet Rebate Program, the customer agrees to an installation verification visit, if the City of Port Orange's designee schedules one. You also may be asked to respond to a follow-up survey.

↻ Please turn over and fill out the application form. ↻