



## INFORMATION for PORT ORANGE RESIDENTS MAY 2009 Flooding Event

*This information is provided by the City of Port Orange*

On Wednesday, May 27, 2009 the President of the United States made a declaration of a major disaster in Florida. Doing so triggered the release of federal funds to help affected residents recover from the recent rainfall event in Volusia County that began May 17. The assistance will be to individuals and households. Public assistance has not been declared at this time. Below are the steps you can take to seek assistance:

- **Flood Insurance** If you have an insurance provider, contact your provider to see what is covered under your policy. If you do not have flood insurance, please contact FEMA at the number listed below.
- **FEMA** Residents whose properties have been affected by the recent rainfall can either register for assistance at one of the two Disaster Recovery Centers (DRC), which are listed below or register:
  - On-line at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) (Note: computers will be available at the Adult Activity Center at 4790 Ridgewood Ave. for those without access to a computer).
  - By phone at 1-800-621-FEMA (3362) or 1-800-462-7585 (TTY) from 7 a.m. to 10 p.m. seven days a week.
- **Disaster Recovery Centers** Disaster Recovery Centers will be open at the following locations from 7 a.m. to 7 p.m.:
  - Holly Hill Recreation Center, 1046 Daytona Ave., Holly Hill
  - Dickerson Center, 308 Martin Luther King Blvd., Daytona Beach
  - Residents must bring the following information with them: contact information, social security number, household income information, the number of people in household, insurance information, a description of the damage to their home/business as a result of the rainfall event.
  - The American Red Cross will have representatives at these centers and it is recommended that residents register with them as well.
- **Mold & Mildew Testing** For those impacted by the storm, the City has a contractor available to test for mold and mildew in Port Orange homes only. The City will pay for the testing. If you desire to have your home tested, please call the City at 386-506-5605. Due to the number of calls, you may have to leave a message. Please give your name, address, and a phone number where you can be contacted.
- **SHIP Assistance** Under the State Housing Initiatives Partnership (SHIP) program there is assistance for homeowners who meet eligible income levels. The assistance could be reimbursement for the purchase of tarps, temporary housing, payment of insurance deductible, and construction assistance. Please contact the City's SHIP Coordinator at 386-506-5642.